

Transition Notice: Updated Aloha Cloud & Silver Essentials Email IDs

As part of our transition from NCR to NCR Voyix, we're updating the email domains associated with Aloha Cloud and Silver Essentials system communications. Beginning late September, all Aloha Cloud and Silver Essentials system-generated emails (such as new employee login information) and support communications will come from the @ncrvoyix.com domain. To ensure uninterrupted delivery of important messages, please allowlist the @ncrvoyix.com domain on your mail server.

See the table below for the full list of updated email addresses:

Old Email ID	New Email ID
marketing@omail.ncrsilvermerchant.com	merchantmarketing@ncrvoyix.com
support@omail.ncrsilvermerchant.com	merchantsupport@ncrvoyix.com
receipts@omail.ncrsilvermerchant.com	guestreceipts@ncrvoyix.com
marketing@mg.myncrsilver.com	merchantsupport@ncrvoyix.com
silver@ncrsend.com	merchantsupport@ncrvoyix.com
customercare@ncrsilver.com	customercare@ncrvoyix.com
info@ncrsilver.com	info@ncrvoyix.com
support@ncrsilver.com	merchantsupport@ncrvoyix.com

These updates reflect our evolution to NCR Voyix and help unify our communications across platforms. Please share this information with your team and update any relevant systems or filters.

If you have questions or need assistance, reach out to us at customercare@ncrvoyix.com. Thank you for your continued partnership.