Transition Notice: Updated Silver Console Email IDs

As part of our transition from NCR to NCR Voyix, we're updating the email domains associated with Silver Console system communications. Beginning late September, all Silver Console notifications, billing messages, and support emails will come from the @ncrvoyix.com domain. To ensure uninterrupted delivery of important messages, please allowlist the @ncrvoyix.com domain on your mail server.

See the table below for the full list of updated email addresses:

Old Email ID	New Email ID
support@ncrconsole.com	support-console@ncrvoyix.com
billing@ncrconsole.com	billing-console@ncrvoyix.com
billing@ncr.com	billing-console@ncrvoyix.com
admin@ncrconsole.com	admin-console@ncrvoyix.com
admin@ncr.com	admin-console@ncrvoyix.com
notifications@ncrconsole.com	notifications-console@ncrvoyix.com
system@ncrconsole.com	system-console@ncrvoyix.com
errors@cimplebox.com	errors-console@ncrvoyix.com

These updates reflect our evolution to NCR Voyix and help unify our communications across platforms. Please share this information with your team and update any relevant systems or filters.

If you have questions or need assistance, reach out to us at **customercare@ncrvoyix.com**. Thank you for your continued partnership.

NCR V✺YIX