



# Aloha Solution 2025

## Release Content Profile

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**Supporting InStore API for notification and ordering (QS/TS)** Aloha<sup>®</sup> Transaction Gateway (ATG) offers a solution for consuming the Aloha Point-of-Sale (POS) events occurring on the terminals. Previously, this function was available through the Terminal Events API. Now with the integration of Kafka into ATG, customers can receive events by connecting to the Kafka Broker, while also leveraging the additional capabilities provided by Kafka. Please consult with your NCR Voyix representative for onboarding customers and obtaining the appropriate documentation.

**Adding message for incorrectly formatted QR code using a non-integrated scale (QS/TS)** In POS v19.9, we added support to allow the cashier to scan a QR (quick response) code generated from a scale that is not attached to an Aloha POS terminal.

When the cashier attempts to scan an incorrectly formatted QR code, the message, "Configured item scanning format is invalid" now appears. (ALOHAP-33871)

**Supporting digital receipts (QS/TS)** You can now offer consumers a digital receipt sent either through a text message or an email address. This requires ATG and BSL provisioning. (ALOHAP-38371)

**Disabling configured rounding for payable amount less than .05 (QS/TS)** You can now use the store-level 'Disable configured rounding for payable amount less than .05' option to override all tender-level rounding and not round cash payments for a check total under five cents. (ALOHAP-40163)

**Supporting redemption vouchers with QR code (QS/TS)** Restaurants sell a wide variety of items for purchase through the Point-of-Sale (POS) system. Some of these items might not be distributed at the point of purchase (POP), such as a quick service counter, checkout stand, or any other place from which the consumer places the order. Instead, the consumer is directed to redeem their prepaid item at another area within the restaurant.

The Aloha solution offers a way to print a custom response (QR) code on a separate chit called a redemption voucher. The consumer then scans the QR code elsewhere to redeem the item. Please consult with your NCR Voyix representative for developing an adaptor to connect to a third-party redemption service. (ALOHAP-42013)

**Including/excluding comps and promos when calculating guest count (QS/TS)** You can now use a custom FOH report to include or exclude selected comps and promotions when calculating the guest count. This gives you maximum control on how you want an 'entree-based' guest count to report. For example, you may want to have a report where the guest count includes entrees and another report that excludes fully discounted shift meals earned by the employee. (ALOHAP-33983)

**Printing order summary chit by priority (AK)** You can outline which production stations print the summary chit based on a prioritization order. The required station identified with the highest priority (lowest number) prints the summary chit and does not print at the other stations. This eliminates the passing of the summary chit to non-essential stations and allows the expeditor to triage the correct items for order accuracy. (AK-3794)

**Respecting multiple printers in x of y printing sequence on the kitchen chit (AK)** You can now use the Print Designer tool to configure the 'x of y' printing sequence to respect multiple printers involved in an order. All affected printers utilize a unique counter, giving a visual appearance the chits are inclusive of the same order. This allows the expeditor to ensure all items are correctly bagged with the same order, and increases order accuracy. (AK-3834)

**Displaying app orders from ATO on the AccuView display board (ATO)** To support the increase of app and web orders flowing through the drive-thru lane, these future orders now appear on the AccuView display board when the employee recalls the order from the Aloha Takeout interface. The consumer can quickly verify if the order is correct.

This increases the efficiency of the drive-thru operation without the need for the employee to verbally confirm the order with the consumer, and eliminate valuable time spent at the audible display board. There is no configuration required for this enhancement. (ATO-5505)