NCR V:YIX

Aloha Takeout
Using Configuration Utility

Last Updated: January 17, 2025
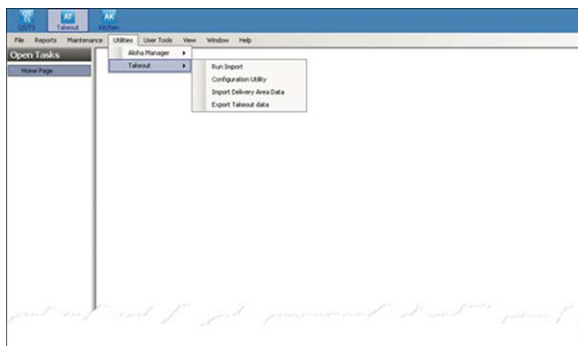
Introducing Configuration Utility

With the introduction of Configuration Utility, getting started with Aloha® Takeout (ATO) just got easier. This utility is available on the ATO menu in Aloha Configuration Center (CFC), is wizard-based, and walks you through much of the configuration required to get up and running with Aloha Takeout (ATO). This utility is ideal for fresh ATO installs or if you want to just start over on your configuration.
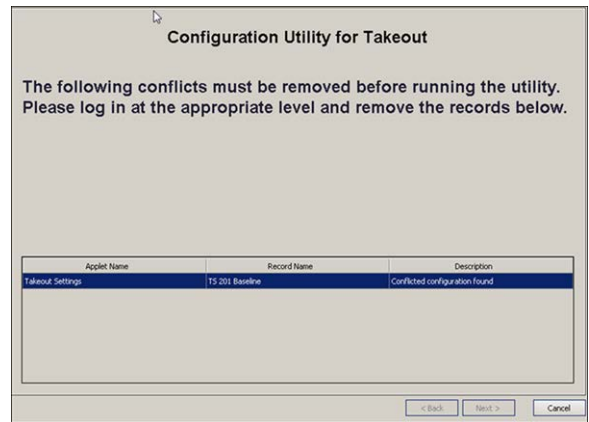
Running Configuration Utility

You must close all open applets prior to running Configuration Utility.

To run Configuration Utility:

1. With Takeout selected in the product panel, select **Utilities > Takeout > Configuration Utility**.

If you already have ATO installed, the utility stops and a screen appears indicating a conflicting configuration exists.
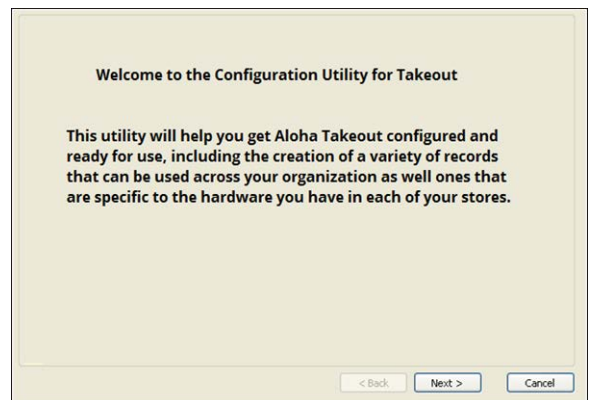

2. To resolve this conflict, click **Cancel** to exit the utility and then delete the **Takeout Settings** record.

> ⚠ **Caution**
> Use extreme caution and only delete this record when you are ready to complete the configuration upgrade, as it will make your current ATO inoperable

3. After successfully deleting this record, run **Configuration Utility** again. When the conditions are right, the Configuration Utility for Takeout welcome screen appears.
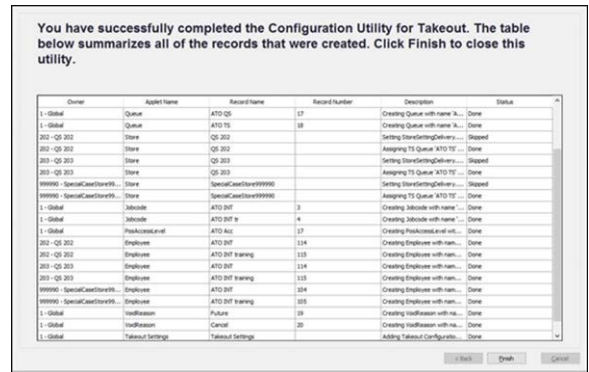

4. Click **Next** to continue or click **Back** or **Cancel** to opt out of the utility. The Select Store(s) screen appears. The
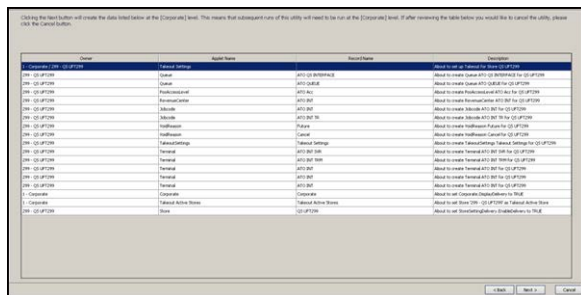
screen is different for Aloha Configuration Center (shown) and Aloha Manager.

5. Select the **store** or **stores** to configure for ATO, and click **Next**. A confirmation screen appears.

6. Review the **data** and **records** the utility creates, and, if satisfied, click **Next**. If the system detects any conflicts, a message identifying each conflict appears at the bottom of the screen.

You must resolve each **conflict** and then run the **utility** again. The system creates the records necessary to get

ATO up and running. When successful, a completion screen appears.

7. Click **Next** to exit **Configuration Utility**.

What Configuration Utility creates

Configuration Utility creates the following records with 'out-of-the-box' selections in the configuration management tool to get ATO up and running:

Job Codes function

The utility creates one 'ATO INT' and one 'ATO INT tr' training job code.

- Shift required for clock in/out=True
- Exclude from Labor Scheduling=True
- Training mode (unpaid)=True (for the training job code)
- Order entry=True
- Can get checks from other employees=True
- Exclude Takeout employees from checkout restrictions=True
- Order entry queue=order entry queue created in the Order Entry Queues Function section (QS only)
- Delivery order taker=True
- Uses cash drawers=True
- Uses password=True
- Used by Takeout=True

Access Levels function

The utility creates one 'ATO acc' access level. All options are selected.

Employees function

The utility creates one employee for each order entry terminal with 'ATO INT n' as the first, last, and nick name, where n is the interface terminal ID that the employee will use.

The utility also creates one training employee for each order entry terminal, with 'ATO INT n' as the first, last, and nick name, where n is the interface terminal ID that the employee will use.

• Social Security Number=000000000
• Employee status=Active
• Job status=Full Time
• Jobcode=ATO INT job code created in the Job Codes Function section
• Access level:=ATO INT access level created in the Access Levels Function section.
• Pay rate=0.00

Additional Features function

The utility enables the Aloha Delivery function in the Additional Features function.

• Display delivery=True

Store Settings function

The utility enables the use of Aloha Delivery in the Store Settings function.

• Enable Aloha Delivery=True
• Delivery order queue=order entry queue created in the Order Entry Queues Function section.

Order Entry Queues function

The utility creates an 'ATO' order entry queue each for Aloha Quick Service and Aloha Table Service.

Max open orders=255 (QS only)

Minimum order #=1 (QS only)

Maximum order number=255 (QS only)

Terminals function

The utility creates one 'ATOD #n' interface terminal for each order entry terminal, where n is the sequential number of the interface terminal. The utility also creates one 'Int Server' interface server.

Interface server

Model=Radiant

Function=Interface server

Interface terminal

Model=Radiant.

Function=Radiant interface terminal.

Interface host=Interface server created in the Interface Server section.

Interface employee=interface employee for the corresponding terminal created in the Employees Function section.

Terminal queue=order entry queue created in the Order Entry Queues Function section (QS only).

Void Reasons function

The utility creates one 'Future' void reason and one 'Cancel' void reason.

Future void reason

For Aloha Connect Use Only=True.

Do Not Report=True.

Cancel Void Reason

For Aloha connect Use Only=True.

Takeout Settings function

The utility creates a Takeout Settings record with the following selections:

• Queue=order entry queue created in the Order Entry Queues section.
• Future order void reason=future order void reason created in the Void Reasons Function section.
• Order cancel void reason=cancel order void reason created in the Void Reasons Function section.
• Auto apply all order payments=True.
• Auto release future orders=True.
• Enable future day orders=True.
• Activate orders via server=True.
• Close check on apply payment=True.

Activate Stores function

The utility sets the store as active in the Activate Stores function.

What to do next

After you run Configuration Utility, there are still store-specific options you must configure, as per your normal ATO configuration. You must also configure:

- Create POS order modes for Aloha Takeout.
- Create a 'Customer Credit for Aloha Takeout.
- Create petty cash account for drivers in Petty Accounts.
- Create house accounts for Aloha Takeout.
- Create tenders for Aloha Takeout.
- Create items for use with future orders.
- Establish navigation between the Aloha POS and Aloha Takeout.
- Set the IP address in Takeout System Parameters.
- Set the POS type in Takeout System Parameters.
- Set Autofulfill orders to True in Takeout Settings.
- Set Enable credit card storage to True in Takeout Settings.
- Configure environment variables.
- Configure ODSP.
- Configure additional store-specific Aloha Takeout features.

> **Reference**
>
> Refer to the latest Aloha Takeout Implementation Guide - HKS326 for more information.

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